

Paul F. Keppler, Jr.
28314 Knickerbocker Road
Bay Village, Ohio 44140

Contractors State License Board
9821 Business Park Drive
Sacramento, California 95827

Re: Edward Pavicic
Contractor's License Application

TO WHOM IT MAY CONCERN:

Please accept this letter in connection with a contractor's license application which has been submitted for your consideration by Edward Pavicic. Mr. Pavicic recently completed a total kitchen remodel in my house and I would like to convey to you my complete satisfaction with the professional and thorough manner in which the job was performed.

Mr. Pavicic initially took the time to discuss alternate design plans, explain the construction process and recommend various cost options. At all times he demonstrated a thorough knowledge of these matters and provided sound guidance as questions and uncertainties arose. He furthermore furnished a detailed estimate of costs to complete the job and was up front and direct when decisions I would make would result in an increase of that amount.

Once the work was to begin, Mr. Pavicic was aware of the building codes pertinent to the job and worked well with the city inspector's office to ensure compliance and conformity. He additionally retained competent and responsible persons to perform the work; which progressed at a steady rate, in a timely manner and with a high level of expertise. Even after I paid in full for the job, Mr. Pavicic continued to check with me to ensure that any after-the-fact problems were addressed expeditiously and to my satisfaction.

It was a pleasure working with Mr. Pavicic. He was congenial, easy-going and professional. In my opinion, your Board should be confident that a determination to grant Mr. Pavicic a contractor's license for the State of California is the right thing to do.

Sincerely yours,

Paul F. Keppler, Jr.